

St. Stephen's Human Services

Job Description

Title:	Street Outreach Worker
Supervisor's Title:	Street Outreach Program Manager
Schedule or Hours:	40 hours per week
Benefits:	Full benefits eligible
Compensation:	\$32000-\$35000

St. Stephen's Human Services is a leading, growing nonprofit human services agency with a mission to end homelessness. The organization serves people experiencing homelessness and the community through diverse programs and activities, For more information, see our website: www.ststephensmpls.org

Position Overview

St. Stephen's Human Services has a coordinated outreach initiative in partnership with the City of Minneapolis Police Department, Minneapolis Downtown Improvement District, Hennepin County Community Corrections and the City-County Heading Home Hennepin Plan. The Outreach Worker will work closely with staff in the housing programs administered by St. Stephen's Human Services and other support service organizations to assist adults without children, who are frequent users of police time, emergency health services and emergency shelter services to get connected with housing and support services.

Job Responsibilities

- Provide outreach to people sleeping outside or those identified as frequent users of police time and emergency services and assist them with getting connected with housing and support services.
- Build and maintain trust with clients by ensuring that all their basic needs are satisfied.
- Educate the public on the issue of homelessness while targeting identified areas of Minneapolis and individuals living with mental and chemical health concerns who are frequent users of police time.
- Provide street outreach in targeted areas to respond to public issues of homelessness as it relates to inappropriate conduct or conduct that may make others within the community feel uncomfortable.
- Coordinate services with staff in the housing programs at St. Stephen's Human Services and other service providers to help individuals who are in the homeless community.
- Build and maintain strong relationships with Minneapolis downtown Improvement District, Minneapolis Police and Community Corrections officials.
- Provide mobile case management from a harm-reduction, strength-based model.
- Complete case notes, data collection, and monthly reporting for assigned clients.
- Other responsibilities assigned as needed.

Qualifications:

- Possess enthusiasm about making positive change in the world.
- Able to provide education to public on issues of homelessness.
- Bachelor's degree or 4 years experience in related field such as homelessness/housing, corrections, chemical or mental health care.
- Experience being a collaborative and contributing member of a team and organization.
- Experience being a creative self-starter as well as being able to take direction.
- Organized and able to multi-task and prioritize.
- Able to maintain information confidentiality where necessary.
- Able to work outdoors and daily and occasional weekend and evening hours as requested.
- Able to lift 50 pounds repeatedly/ able to walk 3 miles daily, hike and traverse wooded areas.
- Commitment to diversity of race, gender, class, religion and sexual identity.
- Knowledge of Microsoft Word and the Internet is required. Knowledge of Excel is a plus.
- Must have a valid MN Drivers license and able to use company vehicles.

Interested candidates should submit their resume, cover letter, references, and salary history to hr@ststephensmpls.org. or visit our website at www.ststephensmpls.org for application materials. Applications may also be picked up and dropped off at 2211 Clinton Ave South, Minneapolis, MN 55404. Candidates may also mail their application to St. Stephen's Human Services, Attn: HR, 2211 Clinton Ave South, Minneapolis, MN 55404 or fax to HR at 612-870-2281. No phone calls please. St. Stephen's Human Services is an Equal Opportunity Employer.