

Case Manager

Interfaith Outreach & Community Partners

Interfaith Outreach & Community Partners (IOCP) is a community-based outreach and human services organization with a 30-year history of serving low-income families and individuals in eight west suburban communities. IOCP provides a full spectrum of direct services and partners across sectors on initiatives that promote affordable housing, child care, employment, transportation, community stability and family success.

IOCP has an August, 2009 opening for a full-time Case Manager. This position will provide crisis intervention, needs assessment, information, referral and advocacy services to IOCP clients (individuals and families) facing crises and/or struggling with multiple barriers to family stability and successful life management.

The Case Manager will:

- Work in tandem with IOCP direct service team to provide intake, needs assessment, information, referral, advocacy and general problem solving support to IOCP clients.
- Facilitate client access to emergency financial assistance.
- Support team efforts to help adult clients secure employment.
- Provide intensive case management to a small group of participants in IOCP's transitional housing and family support program.
- Document work and maintain records according to agency procedures.
- Participate in program planning and evaluation.
- Network with community partners and other service providers on behalf of IOCP clients.
- Participate in agency initiatives, team case review and peer support and consultation with Program Director.

To be considered for this position, candidates must have the following minimum qualifications:

1. BA or BSW and 3-5 years of experience in a social services setting.
2. Two years of experience providing case management services to individuals and families.
3. Thorough understanding of the case management process.
4. Ability to creatively problem solve and complete complex tasks.
5. Ability to work effectively with people of various racial, ethnic, economic and social backgrounds.
6. Strong interpersonal and cross-cultural communication skills.
7. Ability to work well in a team environment.
8. Ability to maintain professional boundaries.

Preferred skills include:

1. MSW and 5 years of experience providing case management services to individuals and families.
2. Social Work license.
3. Knowledge of the social service network in west suburban communities.

This position offers a competitive salary and an attractive benefits package. Qualified candidates should send a resume and letter of interest to:

Wendy Geving, Program Director
Via e-mail at: wgeving@iocp.org
Via fax at: 952-473-4337